

# SCOPE Rounds: Enhancing the MD-RN Rounding Process for Night Shift

Heather Garcia, RN, MSN; Jane Hong, RN, MSN, FNP-C; Diane June Tamondong, RN, BSN, CPN

## 1. Background

- Prior to SCOPE Rounds, nurses often paged physicians overnight without direct interaction, which led to delays in patient care and miscommunication.
- **SCOPE** (Stability – Concerns - Order Clarification - Plan of Care and Educational Needs) Rounds initiative was introduced which involved night-shift nursing staff, interns, residents, and attending physicians. This provided a platform for discussing the overnight plan of care, ensuring transparency between interdisciplinary teams, patients, and families.
- Baseline unit survey data showed nursing perception of "MDs treated me with courtesy and respect" was 27.78%.
- Culture of Safety survey results showed a pre-implementation score of 3.94 for the question, "There is effective teamwork between physicians and nurses at this hospital." While this score is higher than the national average, it still indicates an opportunity for improvement.

## 2. Objectives

The objective was to evaluate the impact of SCOPE Rounds initiative:

- To improve communication and teamwork between healthcare professionals, specifically between MDs and RNs during the night shift.
- To determine how the standardized communication system (e.g., paging with STAT, CTC, and FYI) enhances the incorporation of patient care information into treatment plans and supports nursing autonomy overnight.
- To improve Culture of Safety survey score for MD-RN Communication.

## 3. Methods

- Pre- and post-implementation surveys were conducted to evaluate the effectiveness of the SCOPE Rounds initiative.
- July 2024- pre-survey gathered baseline data from new hire nurses' perceptions of communication with physicians and the effectiveness of the paging system.

**RN to MD Standardized paging**  
**FYI-** No return call needed  
**CTC-** Call to Confirm (Ex. Order clarification, critical labs)  
**STAT-** Call or Come to assess immediately!

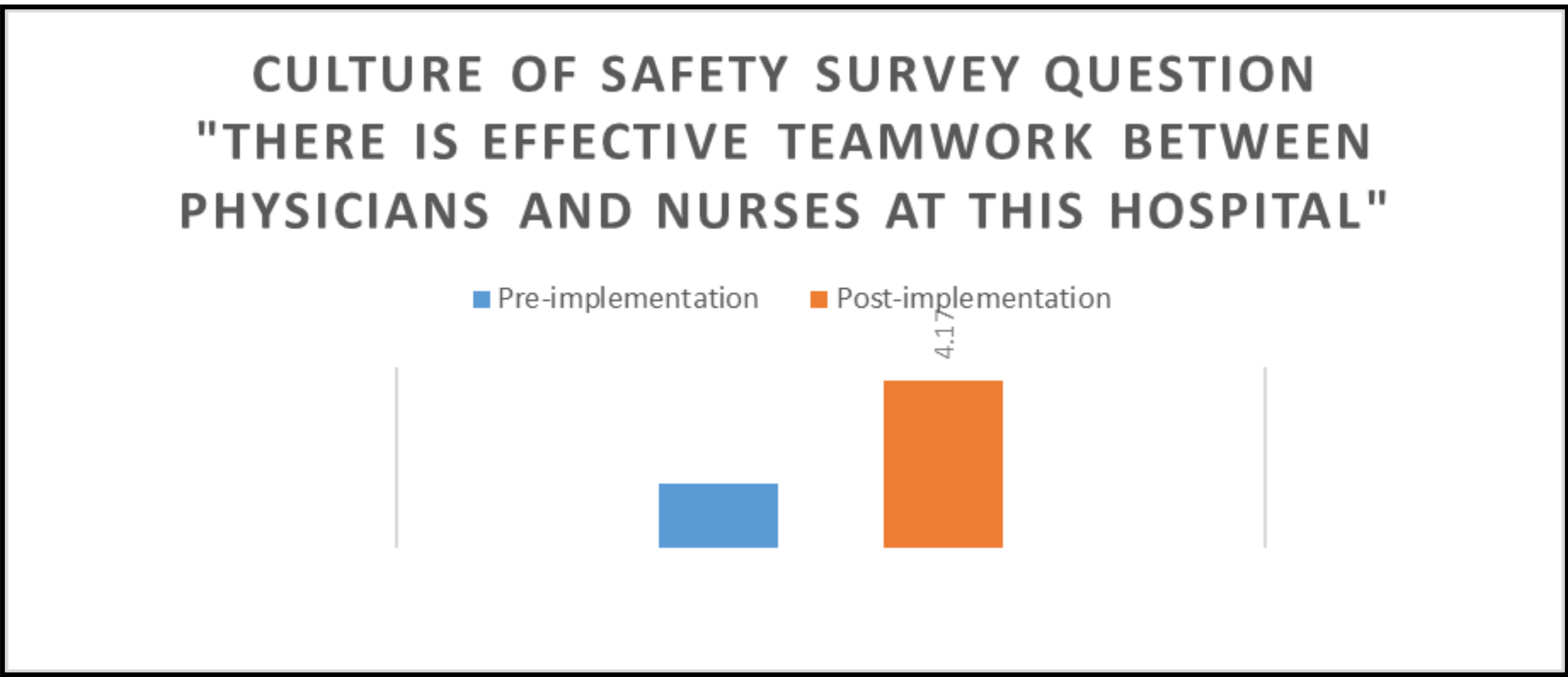
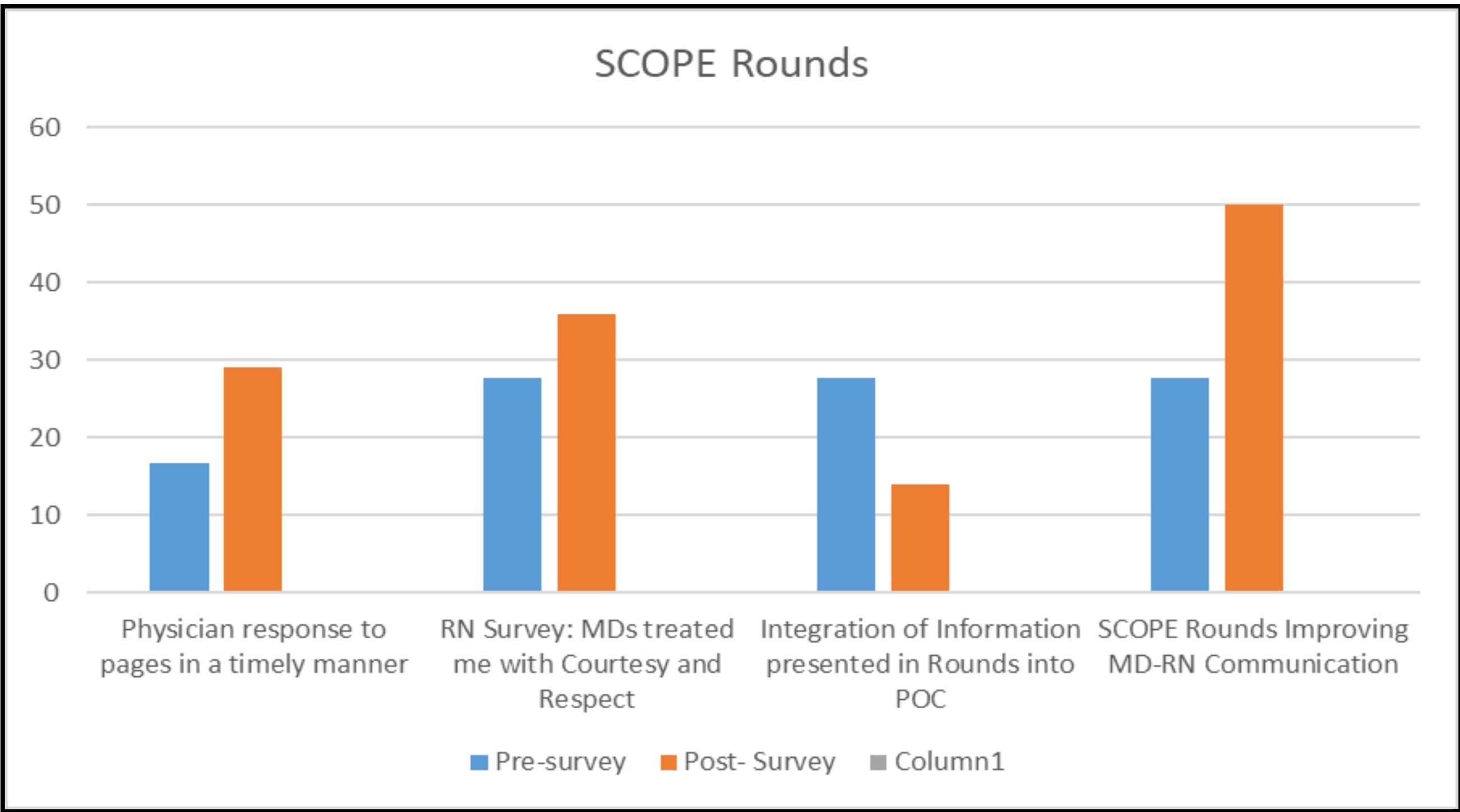
**PM SCOPE Rounds**  
**S-** Stability  
**C-** Concerns  
**O-** Order Clarification  
**P-** Plan of Care  
**E-** Education

- February 2025- post-survey after re-implementation assessed changes in nurse perceptions regarding the incorporation of information from SCOPE Rounds and the standardized paging system into patient care plans.



## 4. Results

- Prior to implementation, 16.67% of RNs strongly agreed that MDs responded to pages in a timely manner. Following implementation, this percentage increased to 38%.
- RN perceptions of the impact of SCOPE Rounds on MD-RN communication improved from 27.78% to 56%.
- Integration of nursing recommendations during rounds and autonomy saw a slight decline, with agreement falling from 27.78% to 19%.



## 5. Conclusion

The SCOPE Rounds initiative aimed to improve communication through a structured rounding technique between nurses and physicians during the night shift, ensuring transparency in patient care, preventing delays in the patient's plan of care, and fostering teamwork. While MD-RN communication has shown significant improvement through the SCOPE initiative, the integration of nursing recommendations during rounds and RN autonomy still require ongoing attention. Barriers exist with secure chat as a new means of communication. Recommendations for further collaboration include utilizing the chain of command (i.e., Charge Nurse) to assist with advocating for Plan of Care changes overnight.

## References

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## Contact details

### Acknowledgements

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