

Exploring the Ideal PATH for Providing Feedback to Preceptees: Permanent, Accessible, Transparent, and Honest Janna Berg, BSN, RN, CPN



Background:

- New graduate nurses onboarded in groups to a float pool team in a large pediatric hospital.
- Tracking preceptor feedback is challenging due to rotations across multiple units.
- Documentation must be transparent, accessible to stakeholders, and retained for at least six years.
- Research highlights the crucial role of preceptors in guiding and evaluating new nurses.

Process:

- Previous documentation methods hindered communication among preceptors.
- Limited access to past feedback left leaders unaware of issues until orientees struggled.
- Initial improvement: Replaced QR code documents with TEAMS for better accessibility.
- TEAMS was effective but difficult to navigate and lacked permanence.
- Second brainstorming session led to the introduction of a digital notebook.
- The digital notebook successfully supported three residency cohorts.

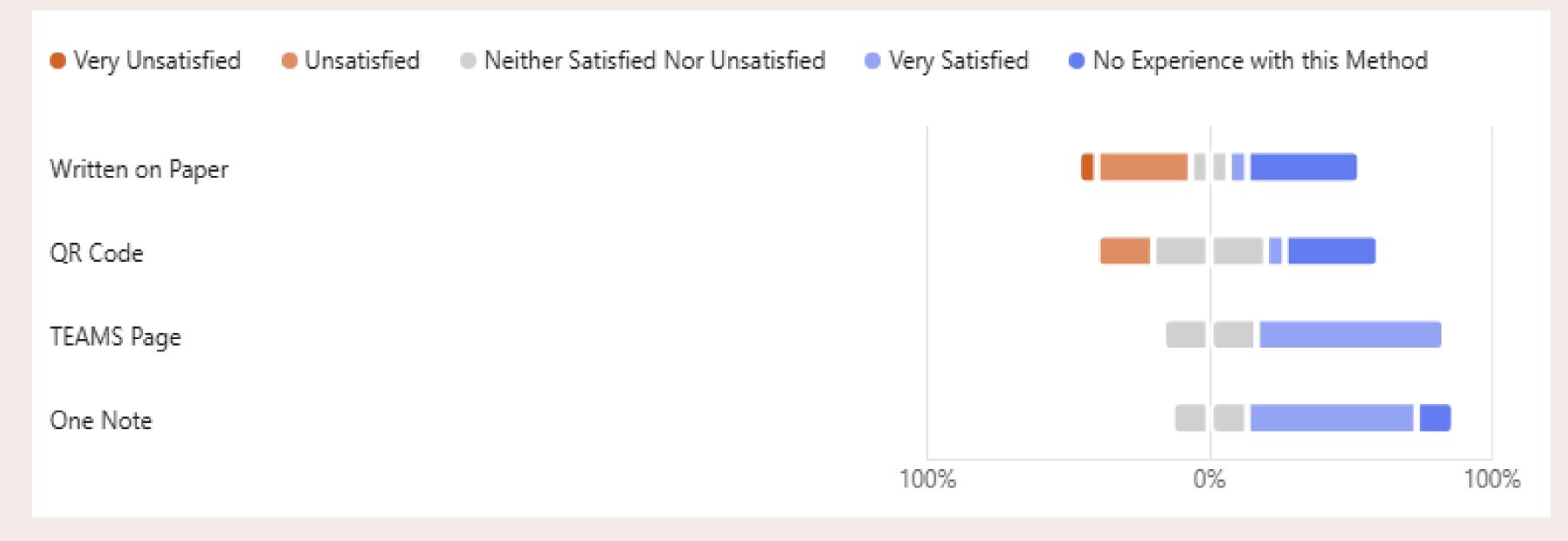
Further Recommendations:

- •Increase organizational use of the platform.
 - •Minimize redundancy of static information.
 - •Educate preceptors on platform usage.
- •Reduce time commitment for educators managing the platform.
- •Enhance engagement from specialty unit preceptors working with Clinical Resource Team Float Pool orientees.

Advantages and Disadvantages of Each Orientee Progress Update Report Method

Characteristic	QR Code	TEAMS Channel	OneNote
Permanency	(Can expire or change)	(Messages can be deleted)	(Highly permanent unless manually deleted)
Accessibility	★ (Requires scanner & active link)	(Accessible with login & permissions)	(Available offline if synced)
Transparency	(Only users with the QR code can access)	(All channel members see discussions)	
Honesty	(Can link to misleading content)	⚠ (Traceable but messages can be deleted)	(Recorded and not easily altered without tracking)

Preceptor Self-Reported Level of Satisfaction with Each Orientee Progress Update Report Method



Example of a OneNote Entry (Preferred Method of Updating)

