

Aim

- On a pediatric neurosciences unit, staff-leader communication and low compliance with hospital-acquired condition (HAC) bundles and hospital quality initiatives were identified as critical issues.
- Structured leadership rounding that includes real-time dialogue and leadership visibility is an evidence-based strategy to enhance staff engagement and improve HAC bundle compliance, driving continuous quality improvement.
- Targeted staff-leader rounding was implemented to improve awareness of quality and safety initiatives.

Methods

The Plan-Do-Study-Act (PDSA) method was used:

- P Day shift and Night shift weekly nurse leader rounding using a standardized template
- D Leaders reinforced initiatives and addressed needs as they arose in real time
- S Outcome measures included bundle compliance during rounding, nurse feedback, and documentation trends
- A Template questions, frequency, and organization of rounds were updated based on outcomes and unit priorities to ensure sustainability

Updates focused on maintaining a consistent leader presence, tracking barriers, and aligning discussions with unit needs

Conclusions

Implementation of structured, individualized leadership rounds provided an effective strategy for enhancing nurse-leader communication, advancing safety initiatives, and reinforcing accountability. This is relevant in all healthcare environments, where effective team communication and engagement are critical to prevent harm.

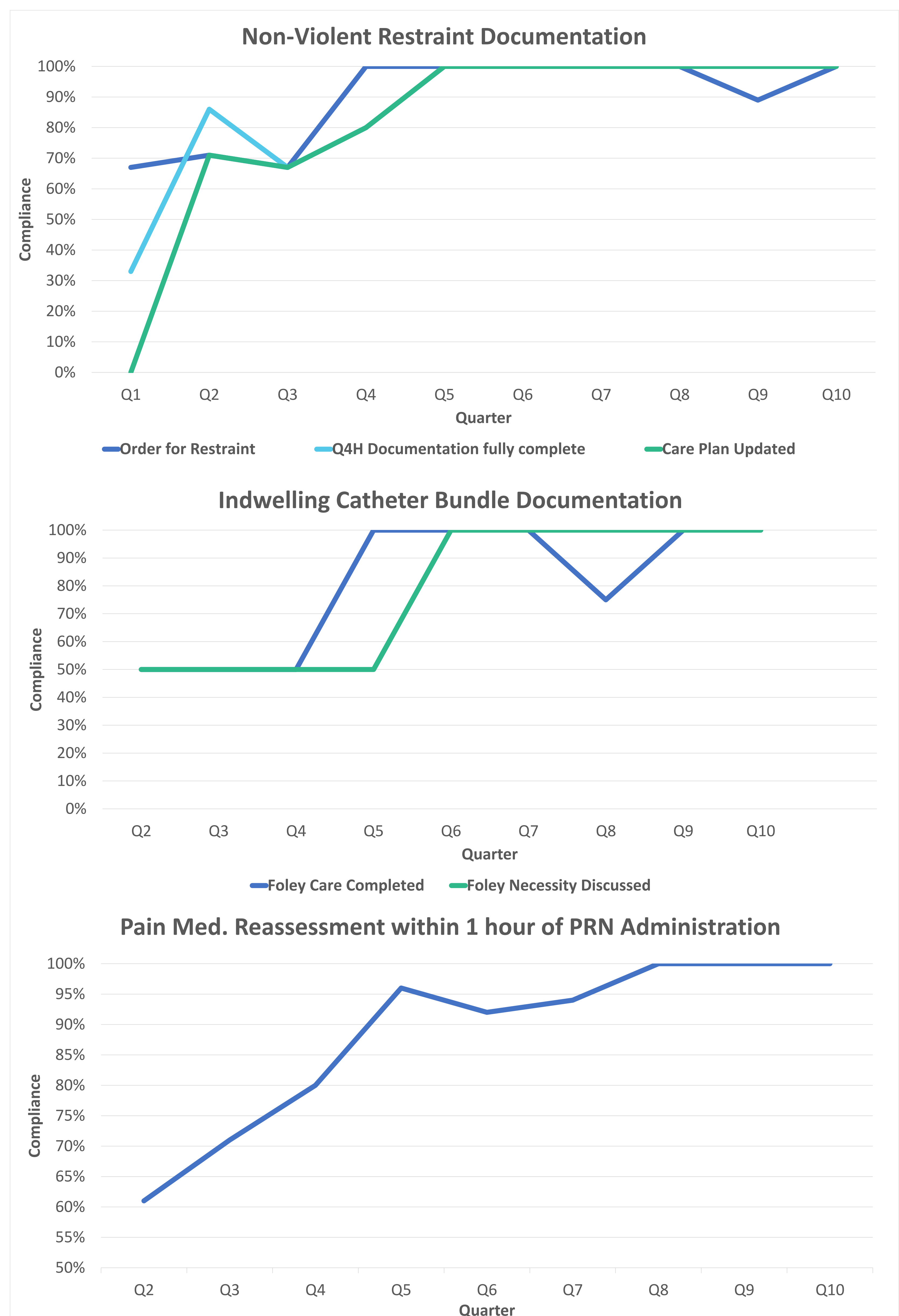
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Results

Rounds were associated with improvements in compliance across multiple HAC and quality metrics.

The following are three of the metrics gathered:



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