

Ambulatory Professional Governance

Background

The Ambulatory Unit Council at Manning Family Children's has had limited engagement with minimal project completion since its inception in 2020. In addition, it has not been well organized and has mostly been leader driven. Shifting from a unit council to the development of professional governance structure with four targeted areas of focus in the ambulatory setting will boost engagement by allowing frontline staff ownership over their profession with the potential to increase project completion.



Chair



Co - Chair



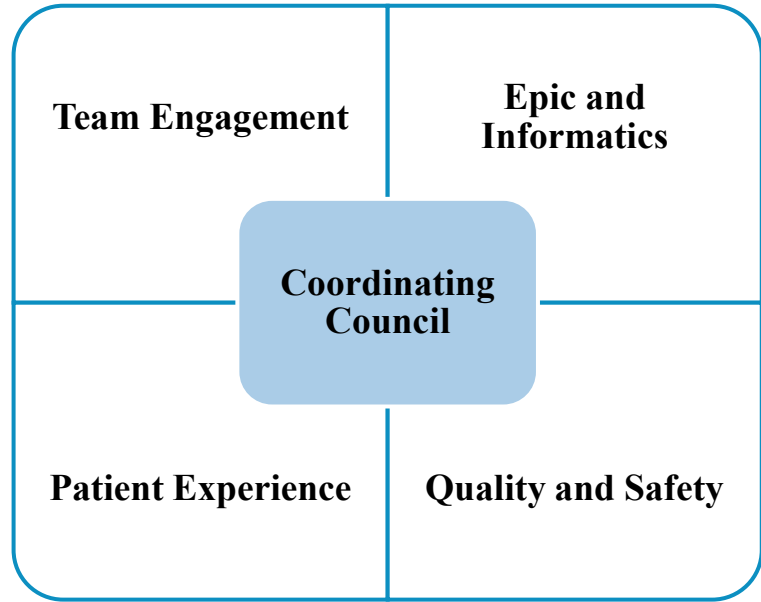
Secretary



Champion



Facilitator



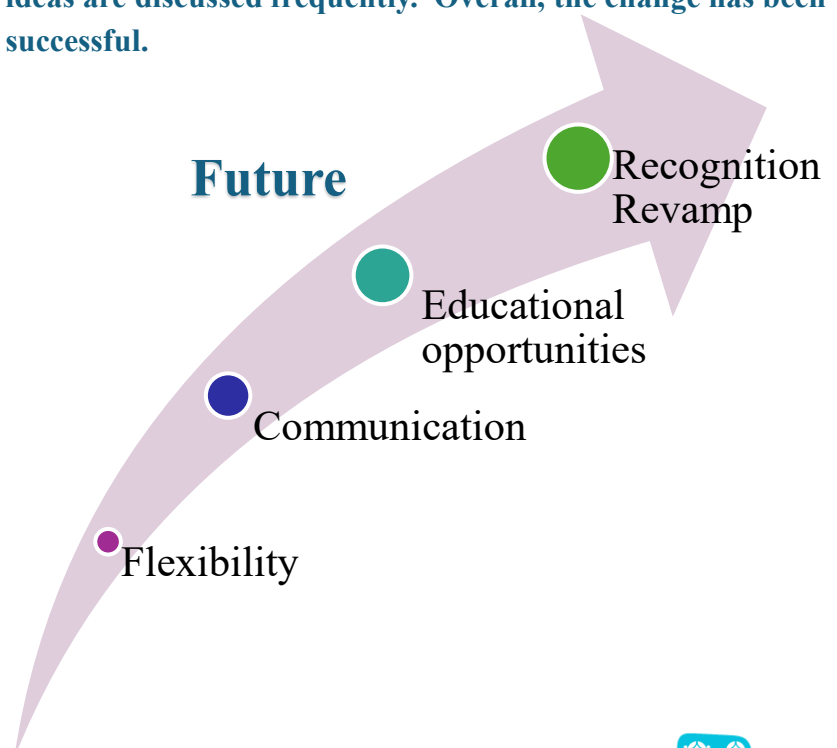
Results

Since the change, there is increased participation by front line staff. Mock drills have been started at satellite clinics improving response times and confidence in decision making. Engagement has drastically increased; however, focus will be needed to continue this trend. Patient involvement with activities suggested by our members was created. The addition of a coordinating council has vastly improved information sharing for all locations and generated ideas for areas struggling with solutions. Adjustments and project ideas are discussed frequently. Overall, the change has been successful.

Implementation

The new platform was voted on by previous council. Recruitment was obtained by e-mails with surveys, virtual meetings, and during skills fair. Communication regarding updates was established by using a Teams channel. Virtual meeting options are the most successful due to the locations of all satellite locations in our Ambulatory department.

Future



References

Daugherty, M & Lewis, B (2024, October). Journey from Shared Governance to Nursing Professional Governance. In 2024 ANCC National Magnet Conference.
Start, R. E., Hancock, B. J., & Porter-O'Grady, T. (2024). *Professional Governance for Nursing: The Framework for Accountability, Engagement, and Excellence*. Jones & Bartlett Learning.