# Give Them a Boost! Elevating Nurse Leadership at the Unit Level

Ann & Robert H. Lurie Children's Hospital of Chicago®

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### Background

Clinical Governance was initiated at Lurie Children's in 1994. In 2016, there was a governance refresh transitioning the structure to Professional Governance. Since that time, the Nursing Governance structure has continued to evolve and change. This work is led by the Nursing Professional Governance Board, the overarching governing body for nursing at Lurie Children's.

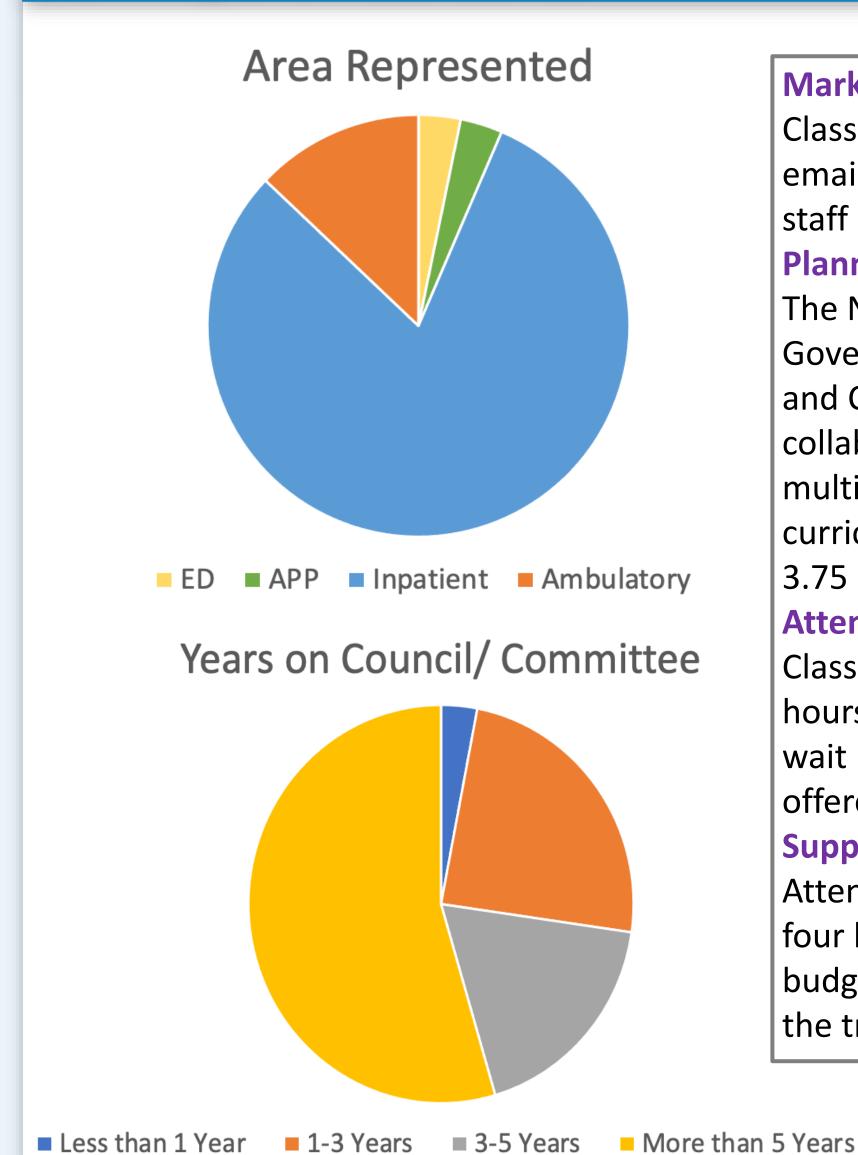
#### **Problem**

Nurses want to participate in governance at the unit level, but they state a lack of confidence to function as a chair.

#### Plan for Improvement

Gap analysis demonstrated an opportunity to strengthen clinical nurse leadership skills by developing an abbreviated training like the training done for nurses on the Nursing Professional Governance Board.

## Planning and Attendance



#### Marketing:

Class days advertised via email and at all nursing staff meetings
Planning:

The Nursing Professional Governance Board Chair and Co-chair collaborated with multiple teams to create curriculum and offer 3.75 CEs to participants Attendance:

Classes filled within 48 hours and required a wait list. Classes now offered quarterly

Support:

Attendees were given four hours within their budgeted time to attend the training

# **Outcomes Pre-Post Training Data** Technology & Administrative Tasks 100% 80% 60% 40% Creating Meeting Invites Navigating Sharepoint Email Signatures & Away Room Message ■ Post-test Confidence ■ Pre-test Confidence Leadership Skills 100% Leading Change Giving Feedback Coaching and Crucial Delegating Mentoring Conversations ■ Pre-test Confidence ■ Post-test Confidence Meeting Essentials 100% 80% 60% 40% 20%

Giving a

Presentation

Running an

Effective

Meeting

Robet's Rules

■ Pre-test Confidence

Creating an

Agenda

**Setting Goals** 

Keeping

Minutes

■ Post-test Confidence

Creating

Bylaws

#### **Unit Benefits**

What was the most beneficial skill gained?



## **Next Steps**

What other topics could we have covered?

- Recruiting/ Retention
- Excel
- Simulations

What current topics could use more coverage?

- Mentoring
- Leading on Teams
- Technology
- Communicating/Utilizing Advisors

#### References

Porter-O'Grady, T. (2019). Principles for sustaining shared/professional governance in nursing. *Nursing Management*, *50*(1), 36–41. <a href="https://doi.org/10.1097/01.numa.0000550448.17375.28">https://doi.org/10.1097/01.numa.0000550448.17375.28</a>
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Moreno, J. V., & Girard, A. S. (2019). Capitalizing on an existing shared governance structure in developing leadership succession planning. *JONA: The Journal of Nursing Administration*, 49(4), 193–200. <a href="https://doi.org/10.1097/nna.0000000000000737">https://doi.org/10.1097/nna.0000000000000737</a>

